



## GLOSSARY ON GOOD PRACTICES IN THE FIELD OF SOCIAL WORK AND HUMAN MOBILITY



## Glossary on good practices in the field of social work and human mobility

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## FOREWORD

The ***Glossary on good practices in the field of social work and human mobility*** is the result of the Global-ANSWER Network's search for consensus on the conceptualisation and methodology of social interventions with migrants and applicants for international protection. The aim is to bring together the key concepts around which this research project revolves, supported by the interdisciplinary and international nature of the Global-ANSWER network. We want to speak a common language about one of the most relevant phenomena taking place today: the large movements of people fleeing their countries of origin for reasons such as war, persecution, lack of democracy in their political systems, famine, adverse climate change or in search of better life opportunities. Population movements towards developed countries with stable democratic systems, with the intention of settling in their welfare societies. The social support of states becomes an indispensable factor in their active citizenship. This is a challenge for social work and we are interested in how professional intervention guarantees the social rights of migrants and applicants for international protection, with professional practices that intervene in initial reception and social and community integration, sometimes in the face of restrictive and exclusionary policies.

We are also interested in how these practices promote the social inclusion of migrants and people seeking international protection, with social intervention as the main objective towards an inclusive citizenship.

The glossary is based on a collective and concrete definition of good practice developed by the Global-ANSWER Network and published in the "Guide to Conceptual and Methodological Issues in Social Work Research in the Field of Human Mobility". More than sixty researchers from the Network have contributed to the creation of the terms in this glossary, which does not claim to be exhaustive, but rather the terms on good practice in social work and human mobility point to an ad hoc definition for this research.

We hope that the guide will be a useful document and that it will contribute to a better understanding of reception processes related to migration. We also hope that it will contribute to a better visibility of the links between policy, professional practice, research and training.

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Ethnic minority and foreign origin are stigmatising factors that lead to cultural rejection and place migrants in social rejection groups. Social rejection is more or less intense depending on ethnicity or country of origin, as well as on other psychosocial variables of the host population, such as the level of tolerance and majority attitudes towards cultural diversity, ideological-political tendencies or the existence of stigmatising or hate speech. [A.M.L.M.] [M.T.A.A.] [R.T.D.R.] [S.G.A.] [C.V.J.] [M.Ma.]

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## SOCIAL INCLUSION

Social inclusion of migrants refers both to a status of migrants and to a long-term process in host societies. Understood as a status, inclusion consists of a high degree of structural interdependence between migrants and natives within a territory. Inclusion as a process is multidimensional, dynamic and inclusive of ethno-cultural diversities, creating conditions for the real participation of migrants in the host society (Campanini et al., 2015:306) and promoting social transformation on both sides over time to build a common identity in which all can recognise themselves and experience positive belonging in a logic of inclusion.

For the social inclusion of migrants to be effective, a number of conditions must be met in three areas: 1) political-legal; 2) economic-work; and 3) psycho-social.

1) Political-legal: in the sense that they must

enjoy regulatory and legal guarantees for access to citizenship and the exercise of its inherent rights (economic, political and social), as well as civic participation on equal terms with the rest of the population of the host community (Di Rosa, 2017).

2) Economic labour: participation in the labour market and access to income from work in decent conditions, as well as to related labour rights, such as unemployment, sickness or disability benefits, retirement pensions, etc. (Subirats, 2004).

3) Psychosocial: the existence of social networks of support and solidarity that provide a space of security and protection in the community and a sense of subjective well-being.

To achieve social inclusion, host countries must take the necessary measures to enable migrants to exercise their political, social and economic rights on an equal footing with the rest of the population. (Solé et al., 2011; Pávez and Galaz, 2018). [A.M.L.M.] [M.T.A.A.] [R.T.D.R.] [S.G.A.] [C.V.J.] [M.Ma.]

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## SOCIAL INNOVATION

The concept of social innovation has gained attention in recent decades as a potential driver for coping with the uncertainties and risks of modernity (Beck, 2000). The increasing number of peer-reviewed papers mentioning the term 'social innovation' illustrates its growing importance in the academic literature. According to Satalkina and Steiner (2022),



the term 'social innovation' will appear 25,014 times in the online database Scopus between 2010 and 2020. However, the concept continues to be subject to criticism and debate in academic discourse. Part of this criticism relates to the translation of what social innovation means in theory into practical action to solve real problems.

Academics define social innovation more broadly. Tracey and Stott (2017), for example, see social innovation as any collaborative action that reshapes interactions between actors within an institutional setting. Other authors, such as Moulaert (2013:1-2), conceptualise social innovation as 'the creation of new products, services, organisational structures or activities' that lead to 'reconfigured social relations and empowerment or political mobilisation'. According to the Organisation for Economic Co-operation and Development (OECD), social innovation refers to 'the design and implementation of new solutions that involve conceptual, process, product or organisational change with the ultimate aim of improving the welfare and well-being of individuals and communities'.

However, the modern idea of social innovation as a social force that can influence and transform societies dates back to the 19th century. Auguste Comte (1864) first introduced the term social innovation (*innovation sociale*) in sociological literature to describe the significant role of Catholicism in shaping the intellectual and moral standards of society.

In the 19th century, however, the terms social innovation and social innovator did not have a clear conceptual background. Philosophers and historians often used them interchangeably in their reflections on social injustice and social change. At the end of the century, the sociologist Gabriel Tarde (1903) made a major contribution to the development of social innovation theory. On the basis of Tarde's intuitions, social innovation from an abstract philosophical category to a scientific paradigm. Tarde suggests that social trends and innovations are governed by the principle of "social imitation" and that this principle lacks creativity. Tarde's reflections on innovation processes anticipate the idea of creative destruction formulated by economist Joseph Schumpeter in the 20th century. More recently, sociolo-

gists Ogburn and Nimkoff (1946) have provided a more systematic conceptualisation of the notion of social innovation, suggesting that technological inventions have relevant social implications for existing and future human generations. Human capital is one of the essential components of social innovation in the perspective of James Coleman (1970). Indeed, he has suggested that not only technical innovations but also changes in social relations within a society can be considered innovations. [M.C.] [F.M.L.V.]

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## SOCIAL INTERVENTION

Social intervention is the framework within which the practice of social work and the various professional disciplines in the social field are carried out. It includes the set of activities and actions developed by social actors to respond to the problems of the most vulnerable populations. Social intervention involves different professionals in the social field. It includes different disciplines such as social work, social education, psychology and social integration... whose academic training may vary from one country to another. These professionals work in a coordinated way to bring about change in the various realities in which they intervene.

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