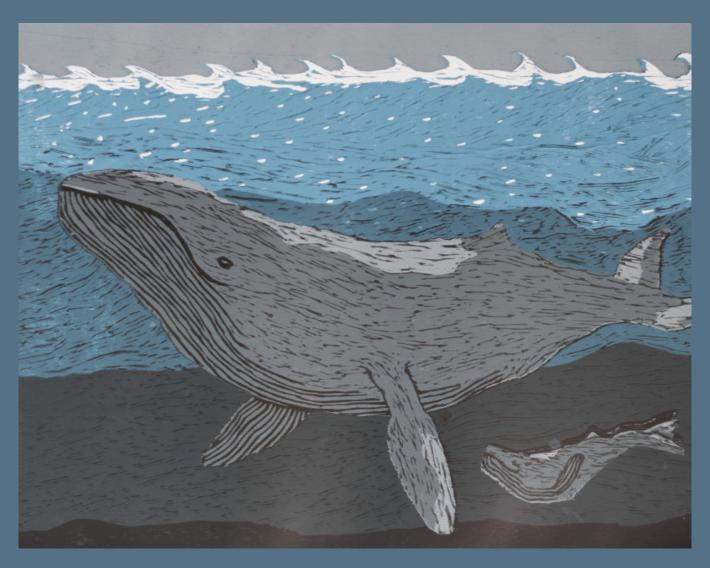
## Annals of Computer Science and Information Systems Volume 5

## Proceedings of the 2015 Federated Conference on Computer Science and Information Systems

September 13–16, 2015. Łódź, Poland



Maria Ganzha, Leszek Maciaszek, Marcin Paprzycki (eds.)





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Annals of Computer Science and Information Systems, Volume 5 Proceedings of the 2015 Federated Conference on Computer Science and Information Systems

ART: ISBN 978-83-60810-65-1, IEEE Catalog Number CFP1485N-ART USB: ISBN 978-83-60810-67-5, IEEE Catalog Number CFP1485N-USB

WEB: ISBN 978-83-60810-66-8

ISSN 2300-5963 DOI 10.15439/978-83-60810-66-8

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#### ART: ISBN 978-83-60810-61-3

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EAR Reader, it is our pleasure to present to you Proceedings of the 2015 Federated Conference on Computer Science and Information Systems (FedCSIS), which took place in Łódź, Poland, on September 13–16, 2015. Each of the papers, found in this volume, was refereed by at least two referees and the acceptance rate of full (regular) papers was 24.01% (91 papers out of 379 submissions).

FedCSIS 2015 was organized by the Polish Information Processing Society (Mazovia Chapter), Wrocław University of Economics, Systems Research Institute Polish Academy of Sciences and Łódź University of Technology. FedCSIS was organized in technical cooperation with: IEEE Computer Society, IEEE Region 8, IEEE SMC Technical Committee on Computational Collective Intelligence, Computer Society Chapter Poland, Gdańsk Computer Society Chapter, Poland, Polish Chapter of the IEEE Computational Intelligence Society (CIS), ACM Special Interest Group on Applied Computing, European Alliance for Innovation (EAI), Łódź ACM Chapter, Committee of the Computer Science of the Polish Academy of Sciences, Polish Operational and Systems Research Society, Mazovia Cluster ICT and Eastern Cluster ICT Poland. Furthermore, the 10th International Symposium Advances in Artificial Intelligence and Applications (AAIA'15) was organized in technical cooperation with: International Fuzzy Systems Association, European Society for Fuzzy Logic and Technology, International Rough Set Society and Polish Neural Networks Society.

FedCSIS 2015 consisted of the following events:

- AAIA'15—10<sup>th</sup> International Symposium Advances in Artificial Intelligence and Applications
  - AIMaVIG'15—1<sup>st</sup> International Workshop on Artificial Intelligence in Machine Vision and Graphics
  - AIMA'15—5<sup>th</sup> International Workshop on Artificial Intelligence in Medical Applications
  - ASIR'15—5<sup>th</sup> International Workshop on Advances in Semantic Information Retrieval
  - LQMR'15—1<sup>st</sup> Workshop on Logics for Qualitative Modelling and Reasoning
  - WCO'15—8<sup>th</sup> Workshop on Computational Optimization
- CSS—Computer Science & Systems
  - BCPC'15—1<sup>st</sup> International Workshop on Biological, Chemical and Physical Computations
  - CANA'15—8<sup>th</sup> Computer Aspects of Numerical Algorithms
  - IWCPS'15—2<sup>nd</sup> International Workshop on Cyber-Physical Systems
  - MMAP'15—8<sup>th</sup> International Symposium on Multimedia Applications and Processing
  - WAPL'15—5<sup>th</sup> Workshop on Advances in Programming Languages
- ECRM—Education, Curricula & Research Methods
  - DS-RAIT'15—2<sup>nd</sup> Doctoral Symposium on Recent Advances in Information Technology
- iNetSApp'15—3<sup>rd</sup> International Conference on Innovative Network Systems and Applications
  - EAIS'15—2<sup>nd</sup> Workshop on Emerging Aspects in Information Security

- SoFAST-WS'15—4<sup>th</sup> International Symposium on Frontiers in Network Applications, Network Systems and Web Services
- WSN'15—4<sup>th</sup> International Conference on Wireless Sensor Networks
- IT4MBS—Information Technology for Management, Business & Society
  - ABICT'15—6<sup>th</sup> International Workshop on Advances in Business ICT
  - AITM'15—13<sup>th</sup> Conference on Advanced Information Technologies for Management
  - ISM'15—10<sup>th</sup> Conference on Information Systems Management
  - IT4L'15—4<sup>th</sup> Workshop on Information Technologies for Logistics
  - KAM'15—21<sup>st</sup> Conference on Knowledge Acquisition and Management
- JAWS—Joint Agent-oriented Workshops in Synergy
  - ABC:MI'15—10<sup>th</sup> Workshop on Agent Based Computing: from Model to Implementation
  - MAS&S'15—9<sup>th</sup> International Workshop on Multi-Agent Systems and Simulations
  - SEN-MAS'15—4<sup>th</sup> International Workshop on Smart Energy Networks & Multi-Agent Systems

Furthermore, an AAIA'15 Data Mining Competition, focused on "Recognition of activities carried out by first responders at a fire scene based on body sensor network readings" has been organized. Its results constitute a separate section in these proceedings. Awards for the winners of the contest were sponsored by: Mazovia Chapter of the Polish Information Processing Society.

Each event constituting FedCSIS had its own Organizing and Program Committee. We would like to express our warmest gratitude to members of all of them for their hard work attracting and later refereeing 379 submissions.

FedCSIS 2015 was organized under the auspices of Prof. Lena Kolarska-Bobińska, Minister of Science and Higher Education, Andrzej Halicki, Minister of Administration and Digitization, Prof. Michał Kleiber, President of the Polish Academy of Sciences, Witold Stępień, Marshal of Łódź Province, Hanna Zdanowska, Mayor of the City of Łódź, and Prof. Stanisław Bielecki, Rector of Łódź University of Technology.

FedCSIS was sponsored by the Ministry of Science and Higher Eduction, Intel and Samsung.

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# Proceedings of the 2015 Federated Conference on Computer Science and Information Systems (FedCSIS)

September 13–16, 2015. Łódź, Poland

#### TABLE OF CONTENTS

Conference Keynote Papers	
On the Routing in Flying Ad hoc Networks  Md. Hasan Tareque, Md. Shohrab Hossain, Mohammed Atiquzzaman	1
The Cognitive Cycle  John F. Sowa	11
10 <sup>TH</sup> International Symposium Advances in Artificial Intelligence and Applications	
Call For Papers	17
Recurrent drifts: applying fuzzy logic to concept similarity function  Miguel Ángel Abad, Ernestina Menasalvas	19
Classification and Optimization of Decision Trees for Inconsistent Decision Tables Represented as MVD Tables $ Mohammad\ Azad,\ Mikhail\ Moshkov$	31
Comparison of Decision Trees with Rényi and Tsallis Entropy Applied for Imbalanced Churn Dataset  Krzysztof Gajowniczek, Tomasz Ząbkowski, Arkadiusz Orłowski	39
Equality in computer proof-assistants  Adam Grabowski, Artur Kornilowicz, Christoph Schwarzweller	45
Application of Artificial Neural Network and Support Vector Regression in Cognitive Radio Networks for RF Power Prediction Using Compact Differential Evolution Algorithm  Sunday Iliya, Eric Goodyer, John Gow, Jethro Shell, Mario Gongora	55
DISESOR - decision support system for mining industry Michał Kozielski, Marek Sikora, Łukasz Wróbel	67
Emotion Monitor - Concept, Construction and Lessons Learned $Agnieszka\ Landowska$	75
Pawlak's flow graph extensions for video surveillance systems  Karol Lisowski, Andrzej Czyżewski	81
Representing Parametric Concepts with Situation Theory Roussanka Loukanova	89
Lessons Learnt From Designing Indoor Positioning System Using 868MHz Radios and Neural Network  Michal Meina, Bartosz Celmer, Krzysztof Rykaczewski	101

	ICAL APPLICATIONS	
$5^{\mathrm{TH}}$ In	TERNATIONAL WORKSHOP ON ARTIFICIAL INTELLIGENCE	
Low Com	aplexity adrzej Śluzek	
M	ichał Szkudlarek, Maria Pietruszka etection of Objects by Mobile Agents using CBVIR Techniques of	
	Tysztof Adamiak, Dominik Zurek, Krzysztof Ślot  J and CPU computing for Head Position Estimation	
Liveness	detection in remote biometrics based on gaze direction estimation	
_	tructure Recognition of Diagram Images rzy Sas, Urszula Markowska-Kaczmar	
	ficial Landmark Detection for Indoor Mobile Robots nitriy Kartashov, Arthur Huletski, Kirill Krinkin	
${\bf acquired}$	from bike kub Kolecki	
	the automatic motion recovery using single-view image sequences	
	ERNATIONAL WORKSHOP ON ARTIFICIAL INTELLIGENCE HINE VISION AND GRAPHICS	
Transcrip $S\epsilon$	ts in the Context of Automatic Speech Recognition bastian Dziadzio, Aleksandra Nabożny, Aleksander Smywiński-Pohl, Bartosz ółko	
	ajanov, Boro Jakimovski son of Language Models Trained on Written Texts and Speech	
$E_j$	omputation of information gain using Hadoop and MapReduce itim Zdravevski, Petre Lameski, Andrea Kulakov, Sonja Filiposka, Dimitar	
Ej	based on the weight of evidence parameter itim Zdravevski, Petre Lameski, Andrea Kulakov, Slobodan Kalajdziski	
Transform	nation of nominal features into numeric in supervised multi-class	
_	OWA operator nine Aït Younes, Frédéric Blanchard, Michel Herbin	
New simi	larity index based on the aggregation of membership functions	
Algorithm	ne: Experiments on Controlling Population Diversity in Genetic n with a Dispersion Operator nna Strzeżek, Ludwik Trammer, Marcin Sydow	
_	formation in classification of activity videos reeya Sengupta, Hui Wang, William Blackburn, Piyush Ojha	
Pr Be	rel classifier for automatic medical objects classification recenysław Wiktor Pardel, Jan G. Bazan, Jacek Zarychta, Stanisława recenysław Wiktor Pardel, Jan G. Bazan, Jacek Zarychta, Stanisława recenysław Wiktor Pardel, Jan G. Bazan, Jacek Zarychta, Stanisława	
$P\epsilon$	weł B. Myszkowski, Marek Skowroński, Krzysztof Sikora	
	enchmark dataset for Multi-Skill Resource-Constrained Project ag Problem	
Schedulin	ng Problem weł B. Myszkowski, Michał Przewoźniczek, Marek Skowroński	
	arcin Michalak, Marek Sikora, Łukasz Wróbel tive heuristics for technology-driven Resource Constrained	
_	n - an Empirical Approach	

the arteriovenous fistula problem	249
Marcin Grochowina, Lucyna Leniowska  Detection of Breast Abnormalities of Thermograms based on a New	
Segmentation Method  Mona A. S. Ali, Gehad Ismail Sayed, Tarek Gaber, Aboul Ella Hassanien, Vaclav Snasel, Lincoln F. Silva	255
Brain Image Classification Based on Automated Morphometry and Penalised Linear Discriminant Analysis with Resampling Eva Janoušová, Daniel Schwarz, Giovanni Montana, Tomas Kasparek	<b>26</b> 3
Computer based quantification of normal and pathological vocal folds phonatory processes from laryngovideostroboscopy  Bartosz Kopczyński, Paweł Strumiłło, Ewa Niebudek-Bogusz	269
Utilization of Single Whole Body Vibration Training Unit in Rehabilitation of Elderly Patients with Neurological Disorders  Jaroslav Majerník, Miriam Dziaková, Jozef Živčák	275
Medical diagnosis support and accuracy improvement by application of total scoring from feature selection approach $Wiesław\ Paja$	281
Anthropometric Predictors and Artificial Neural Networks in the diagnosis of Hypertension  **Krzysztof Pytel, Tadeusz Nawarycz, Wojciech Drygas, Lidia Ostrowska-Nawarycz**	287
Short survey: adaptive threshold methods used to segment immunonegative cells from simulated images of follicular lymphoma stained with 3,3'-Diaminobenzidine&Haematoxylin  Lukasz Roszkowiak, Anna Korzynska, Dorota Pijanowska	291
Exploring Medical Curricula Using Social Network Analysis Methods  Martin Víta, Martin Komenda, Andrea Pokorná	297
On Integrating Clustering and Statistical Analysis for Supporting Cardiovascular Disease Diagnosis  Agnieszka Wosiak, Danuta Zakrzewska	303
Introduction to Knowledge Discovery in Medical Databases and Use of Reliability Analysis in Data Mining  Elena Zaitseva, Miroslav Kvassay, Vitaly Levashenko, Jozef Kostolny	311
5 <sup>TH</sup> International Workshop on Advances in Semantic Information Retrieval	
Call For Papers	321
The data retrieval optimization from the perspective of evidence-based medicine  Vladimir Dobrynin, Julia Balykina, Michael Kamalov, Alexey Kolbin, Elena	323
Verbitskaya, Munira Kasimova	
Mapping Evaluation for Semantic Browsing Veslava Osinska, Adam Jozwik, Grzegorz Osinski	329
Automatic Summarization of Polish News Articles by Sentence Selection Krzysztof Jassem, Łukasz Pawluczuk	337
Approach to Building a Web-based Expert System Interface and Its Application for Software Provisioning in Clouds Evgeny Pyshkin, Andrey Kuznetsov	343
Concepts extraction from unstructured Polish texts: a rule based approach	355

DATA MINING COMPETITION: TAGGING FIREFIGHTER ACTIVITIES AT A FIRE SCENE	
Call For Papers	30
Tagging Firefighter Activities at the Emergency Scene: Summary of AAIA'15 Data Mining Competition at Knowledge Pit  Michał Meina, Andrzej Janusz, Krzysztof Rykaczewski, Dominik Ślęzak, Bartosz Celmer, Adam Krasuski	30
The Winning Solution to the AAIA'15 Data Mining Competition: Tagging Firefighter Activities at a Fire Scene  Jan Lasek, Marek Gagolewski	3'
Robust histogram-based feature engineering of time series data  Eftim Zdravevski, Petre Lameski, Riste Mingov, Andrea Kulakov, Dejan  Gjorgjevikj	3
Tagging Fireworkers Activities from Body Sensors under Distribution Drift $Marc\ Boull\acute{e}$	3
Window-Based Feature Extraction Framework for Multi-Sensor Data: A Posture Recognition Case Study  Marek Grzegorowski, Sebastian Stawicki	3
A Versatile Approach to Classification of Multivariate Time Series Data $Adam\ Zagorecki$	4
Clustering Approach to the Problem of Human Activity Recognition using Motion Data Szymon Wawrzyniak, Wojciech Niemiro	4
8 <sup>TH</sup> Workshop on Computational Optimization	
Call For Papers	4
InterCriteria Analysis of Crossover and Mutation Rates Relations in Simple Genetic Algorithm  Maria Angelova, Olympia Roeva, Tania Pencheva	4
Correlation clustering by contraction László Aszalós, Tamás Mihálydeák	4
Performance Research and Optimization on CPython's Interpreter Huaxiong Cao, Naijie Gu, Kaixin Ren, Yi Li	4
Representation of a trend in OFN during fuzzy observance of the water level from the crisis control center  Jacek M. Czerniak, Wojciech Dobrosielski, Łukasz Apiecionek, Dawid Ewald	4
Synthesis of Power Aware Adaptive Schedulers for Embedded Systems using Developmental Genetic Programming  Stanisław Deniziak, Leszek Ciopiński	4
Simulated annealing with constraints aggregation for control of the multistage processes $Pawel\ Drag,\ Krystyn\ Styczeń$	4
Flow design in photonic data transport network $Mateusz\ Dzida,\ Andrzej\ Bak$	4
On the generalized Wiener polarity index for some classes of graphs Halina Bielak, Kinga Dąbrowska, Katarzyna Wolska	4
New proposed implementation of ABC Method to Optimization of Water Capsule Flight  Jacek M. Czerniak, Grzegorz Śmigielski, Dawid Ewald, Marcin Paprzycki,  Wojciech Debrocielski	4

Ant Colony Optimization with environment changes: an application to GPS surveying	495
Antonio Mucherino, Stefka Fidanova, Maria Ganzha	
InterCriteria Analysis of a Model Parameters Identification using Genetic Algorithm  Olympia Roeva, Stefka Fidanova, Peter Vassilev, Pawel Gepner	501
Maximum Exploratory Equivalence in Trees  Luka Fürst, Uroš Čibej, Jurij Mihelič	507
Evaluation of Metaheuristics for Robust Graph Coloring Problem  Zbigniew Kokosinski, Łukasz Ochał	519
Small Populations, High-Dimensional Spaces: Sparse Covariance Matrix Adaptation Silja Meyer-Nieberg, Erik Kropat	525
Genetic Algorithms for Balanced Spanning Tree Problem Riham Moharam, Ehab Morsy, Ismail Ismail	537
Learning Fuzzy Cognitive Maps using Structure Optimization Genetic Algorithm  Katarzyna Poczęta, Alexander Yastrebov, Elpiniki Papageorgiou	547
Innovative GPU accelerated algorithm for fast minimum convex hulls computation  Artem Potebnia, Sergiy Pogorilyy	555
The density Turán problem for some 3-uniform unihypercyclic linear hypergraphs. An efficient testing algorithm  Halina Bielak, Kamil Powroźnik	563
Comparative Evaluation of the Stochastic Simplex Bisection Algorithm and the SciPy. Optimize Module ${\it Christer\ Samuelsson}$	573
Hybrid Metaheuristic for Portfolio Selection: Comparison with an exact solver and search space analysis  Giacomo di Tollo	579
Fast Solvers for Nonsmooth Optimization Problems in Phase Separation $Pawan\ Kumar$	589
COMPUTER SCIENCE & SYSTEMS	
Call For Papers	595
1 <sup>ST</sup> International Workshop on Biological, Chemical and Physical Computations	
Call For Papers	597
Basic Transitions of Physarum Polycephalum Alice Dimonte, Tatiana Berzina, Victor Erokhin	599
PhysarumSoft - a Software Tool for Programming Physarum Machines and Simulating Physarum Games  Andrew Schumann, Krzysztof Pancerz	607
Go Games on Plasmodia of Physarum Polycephalum  Andrew Schumann	615
8 <sup>TH</sup> COMPUTER ASPECTS OF NUMERICAL ALGORITHMS	
Call For Papers	627
Strategies of parallelizing nested loops on the multicore architectures on the example of the WZ factorization for the dense matrices  *Beata Bylina, Jarosław Bylina*	629

A K-iterated scheme for the first-order Gaussian recursive filter with boundary conditions	641
Salvatore Cuomo, Ardelio Galletti, Raffaele Farina, Livia Marcellino	
Using Random Butterfly Transformations in Parallel Schur Complement-Based Preconditioning Marc Baboulin, Aygul Jamal, Masha Sosonkina	649
Block Preconditioned Conjugate Gradient Method for Extraction of Natural Vibration Frequencies in Structural Analysis  Sergiy Fialko, Filip Żegleń	655
Suppression of Radio Frequency Interferences Using the Adaptive FIR Filter Based on the Linear Prediction. $Dariusz \ Glas$	663
Estimation of numerical reproducibility on CPU and GPU Fabienne Jézéquel, Jean-Luc Lamotte, Issam Saïd	675
TRACO: An Automatic Loop Nest Parallelizer for Numerical Applications  Marek Palkowski, Tomasz Klimek, Włodzimierz Bielecki	681
Kaprekar's transformations. Part I—theoretical discussion  Edyta Hetmaniok, Mariusz Pleszczyński, Ireneusz Sobstyl, Roman Wituła	687
Trigger Based on the Artificial Neural Network implemented in the Cyclone V FPGA for a Detection of Neutrino-Origin Showers in the Pierre Auger surface detector	693
Zbigniew Szadkowski, Dariusz Głas, Krzysztof Pytel	
DCT trigger for a detection of very inclined showers in the Pierre Auger surface detector Engineering Array in the new High-Resolution Front-End based on the Cyclone V FPGA  Zbigniew Szadkowski	701
A hypothetical way to compute an upper bound for the heights of solutions of a Diophantine equation with a finite number of solutions $Apoloniusz\ Tyszka$	709
Image Processing and Analysis of Textile Fibers by Virtual Random Walk  Hafedh Zghidi, Maksym Walczak, Tomasz Błachowicz, Krzysztof Domino,  Andrea Ehrmann	717
Reproducible floating-point atomic addition in data-parallel environment $David\ Defour,\ Sylvain\ Collange$	721
2 <sup>ND</sup> International Workshop on Cyber-Physical Systems	
Call For Papers	729
Simulation and Formal Modelling of Yaw Control in a Drive-by-Wire Application	731
Richard Banach, Pieter Van Schaik, Eric Verhulst	
Behavior-Preserving Abstraction of Esterel Programs Nir Koblenc, Shmuel Tyszberowicz	743
Real-Time Cyber-Physical Systems: Transatlantic Engineering Curricula Framework  Wojciech Grega, Andrew J. Kornecki	755
Qualitative and Quantitative Evaluation of Stochastic Time Petri Nets Franco Cicirelli, Christian Nigro, Libero Nigro	763
Modelling and Verification of Starvation-Free Mutual Exclusion Algorithms based on Weak Semaphores  Franco Cicirelli, Libero Nigro	773
Using Domain Specific Languages to Improve the Development of a Power Control Unit  Mathijs Schuts, Jozef Hooman	781

A Quality Attributes Approach to Defining Reactive Systems Solution Applied to Cloud of Sensors Artur Skowroński, Jan Werewka	789
8 <sup>TH</sup> International Symposium on Multimedia Applications and Processing	
Call For Papers	797
Shape and colour recognition of dishes for the purpose of customer service process automation in a self-service canteen $Tomasz\ Kryjak,\ Damian\ Król$	799
Segmentation of Cerebrospinal Fluid from 3D CT Brain Scans Using Modified Fuzzy C-Means Based on Super-Voxels Abdelkhalek Bakkari, Anna Fabijańska	809
An SDN-assisted System Design for Improving performance of SVC-DASH Cihat Cetinkaya, Yalcin Ozveren, Muge Sayit	819
The Scalable Distributed Two-layer Content Based Image Retrieval Data Store	827
Stanisław Deniziak, Tomasz Michno, Adam Krechowicz	
Exploring users' experience with e-reading devices  Chrysoula Gatsou, Anastasios Politis, Dimitrios Zevgolis	833
Augmented Reality Using Optical Flow Konrad Koniarski	841
Word detection in recorded speech using textual queries $Lukasz\ Laszko$	849
Using the Generalised Viterbi Algorithm to Achieve a Highly Effective Stegosystem for Images Valery Korzhik, Guillermo Morales-Luna, Ivan Fedyanin	855
Automatic Classification of Fruit Defects based on Co-Occurrence Matrix and Neural Networks  Giacomo Capizzi, Grazia Lo Sciuto, Christian Napoli, Emiliano Tramontana,  Marcin Woźniak	861
Minimum Variance Method to Obtain Best shot in Video for Face	
Recognition	869
Kazuo Ohzeki, Ryota Aoyama, Yutaka Hirakawa	
Pedestrian tracking in video sequences: a particle filtering approach  Mateusz Owczarek, Przemysław Barański, Pawet Strumiłło	875
Enhanced movement tracking with Kinect supported by high-precision	
sensors Tomasz Pałys, Witold Żorski	883
Analysis of the sound attack in context of computer evaluation of the	
singing voice quality  Edward Półrolniczak, Michał Kramarczyk	889
Robotic Arm Detection in Space with Image Recognition Made in Linux with the Hough Circles Method Roland Szabó, Aurel Gotean	895
Assessment of Software System Presentation Layers Based on an ECORAM Reference Architecture Model  Michał Turek, Jan Werewka, Kamil Sztandera, Grzegorz Rogus	901

5 <sup>TH</sup> Workshop on Advances in Programming Languages	
Call For Papers	907
Usability of a Domain-Specific Language for a Gesture-Driven IDE Michaela Bačíková, Martin Maričák, Matej Vančík	909
A New Algorithm for the Determinisation of Visibly Pushdown Automata Radomír Polách, Jan Travniček, Jan Janoušek, Bořivoj Melichar	915
A Review of Source Code Projections in Integrated Development Environments  Ján Juhár, Liberios Vokorokos	923
Profile-driven Source Code Exploration  Emília Pietriková, Sergej Chodarev	929
A step towards genuine declarative language-integrated queries Radosław Adamus, Tomasz Marek Kowalski, Jacek Wiślicki	935
Ruby Benchmark Suite using Docker Richard Ludvigh, Tomáš Rebok, Václav Tunka, Filip Nguyen	947
Source Code Annotations as Formal Languages Milan Nosál, Matúš Sulír, Ján Juhár	953
Unified Compile-Time and Runtime Java Annotation Processing  Peter Pigula, Milan Nosál	965
A Model-driven Approach to Data Structure Conceptualization Sonja Ristić, Slavica Kordić, Milan Čeliković, Vladimir Dimitrieski, Ivan Luković	977
Towards Machine Mind Evolution Ján Kollár, Michal Sičák, Milan Spišiak	985
Generating Database Access Code From Domain Models Nassima Yamouni Khelifi, Michał Śmiałek, Rachida Mekki	991
Sharing Developers' Mental Models through Source Code Annotations  Matúš Sulír, Milan Nosáľ	997
Feature Model Driven Generation of Software Artifacts Roman Táborský, Valentino $Vrani\acute{c}$	1007
EDUCATION, CURRICULA & RESEARCH METHODS	
Call For Papers	1019
2 <sup>ND</sup> DOCTORAL SYMPOSIUM ON RECENT ADVANCES IN INFORMATION TECHNOLOGY	
Call For Papers	1021
Research Proposal: Barriers to new user and new domain adoption of the XSEDE Cyberinfrastructure $Richard\ Knepper$	1023
Promoting the understanding of electronic components and circuit parameters by using didactic dynamic pictures - qualitative analysis of research results  **Krzysztof Krupa**	1029
The column-oriented database partitioning optimization based on the natural computing algorithms	1035
Artur Nowosielski, Piotr Andrzej Kowalski, Piotr Kulczycki  Evaluation of Methods to Combine Different Speech Recognizers	1043
Tomas Rasymas, Vytautas Rudžionis	10.40
Applying fuzzy clustering method to color image segmentation  Omer Sakarya	1049

Innovative Network Systems and Applications	
Pattern of the global syndrome for multiprocessor system of H4 type for the	
MM model	1055
Artur Arciuch	
Securing transmissions between nodes of WSN using TPM  Janusz Furtak, Jan Chudzikiewicz	1059
Object Oriented Internet  Mariusz Postol	1069
The development of InterNetwork channel Emulation platform for Surgical	
Robot Telemanipulation control system (INSeRT)  Maciej Rostański, Pawel Buchwald, Pawel Kostka, Krystian Mączka, Zbigniew Nawrat	1081
Simulation of Mobile Wireless Ad Hoc Networks for Emergency Situation Awareness	1087
Andrzej Sikora, Ewa Niewiadomska-Szynkiewicz, Mateusz Krzysztoń	
2 <sup>ND</sup> Workshop on Emerging Aspects in Information Security	
Call For Papers	1097
Experimentation tool for critical infrastructures risk management $Andrzej\ Bialas$	1099
A Random Traffic Padding to Limit Packet Size Covert Channels  Anna Epishkina, Konstantin Kogos	1107
Software Risk Assessment for Measuring Instruments in Legal Metrology  Marko Esche, Florian Thiel	1113
More Practical Application of Trust Management Credentials $Anna\ Felkner,\ Adam\ Kozakiewicz$	1125
A generic framework to support participatory surveillance through	
crowdsensing	1135
Apostolos Malatras, Laurent Beslay	
4 <sup>TH</sup> International Symposium on Frontiers in Network Applications, Network Systems and Web Services	
Call For Papers	1147
Measurement methodology of TCP performance bottlenecks Andrzej Bąk, Piotr Gajowniczek, Michał Zagożdżon	1149
Run-time UI Adaptation in the Context of the Device-Independent	
Architecture  Jacek Chmielewski	1157
The method for optimal server placement in the hypercube networks	1163
Jan Chudzikiewicz, Tomasz Malinowski, Zbigniew Zieliński	1103
Molines – towards a responsive web platform for flood forecasting and risk mitigation	1171
João L. Gomes, Gonçalo Jesus, João Rogeiro, Anabela Oliveira, Ricardo da Costa, André B. Fortunato	
Two approaches to dynamic power management in energy-aware computer networks - methodological considerations $Andrzej \ Karbowski, \ Przemysław \ Jask\'oła$	1177
Analysis of notification methods with respect to mobile system characteristics	1183
Piotr Nawrocki, Mikołaj Jakubowski, Tomasz Godzik	
Open Data collection using mobile phones based on CKAN platform  Katarzyna Oświecińska, Jarosław Legierski	1191

4 <sup>TH</sup> International Conference on Wireless Sensor Networks					
Call For Papers	1197				
Real-Time Schedule for Mobile Robotics and WSN Aplications $\it Michal\ Chovanec,\ Peter\ \check{\it Saraf\'{e}n}$	1199				
Trust Security Mechanism for Marine Wireless Sensor Networks Walid Elgenaidi, Thomas Newe	1203				
A New Energy Efficient Cluster based Protocol for Wireless Sensor Networks  Mohamed Eshaftri, Ahmed Al-Dubai, Imed Romdhani, Muneer Bani Yassein	1209				
Application of WSN for Smart Power Metering to Avoid Cheating on Electric Power Consumption at Places with Shared Power Sources  Michal Hodoň, Samuel Žák, Martin Kopkáš, Peter Ševčík, Martin Húdik	1215				
Energy Balancing Algorithms in Wireless Sensor Networks Anne-Lena Kampen, Knut Øvsthus, Øivind Kure	1223				
Using of compressed sensing in energy sensitive WSN applications Ondrej Karpiš, Juraj Miček, Veronika Olešnaníková	1233				
Control Unit for Power Subsystem of a Wireless Sensor Node Michal Kochláň, Samuel Žák, Juraj Miček, Jana Milanová	1239				
Effects of Temperature and Humidity on Radio Signal Strength in Outdoor Wireless Sensor Networks  Jari Luomala, Ismo Hakala					
Monitoring of CO2 amount in closed objects via WSN Róbert Žalman, Veronika Olešnaníková, Peter Ševčík, Peter Šarafín	1257				
Measuring the performance and energy consumption of AES in wireless sensor networks  Cristina Panait, Dan Dragomir	1261				
Battery Aware Beacon Enabled IEEE802.15.4: An Adaptive and Cross-Layer Approach  Marwa Salayma, Ahmed Al-Dubai, Imed Romdhani, Muneer Bani Yassein	1267				
Influence of on-Device Measurement Analysis on Energy Efficiency in Machine-to-Machine Systems  Pavle Skocir, Mario Kusek, Gordan Jezic	1273				
Design of Smart Dust Sensor Node for Combustible Gas Leakage Monitoring  Denis Spiryakin, Alexander Baranov, Vladimir Sleptsov	1279				
Comparisons between 2D and 3D Uniform Array Antennas Andy Vesa, Florin Alexa, Horia Baltă	1285				
Analysis of Inductively Coupled RFID Marker Localization Methods Peter Vestenický, Tomáš Mravec, Martin Vestenický	1291				
Drip Irrigation System using Wireless Sensor Networks Ismail Bennis, Hacene Fouchal, Ouadoudi Zytoune, Driss Aboutajdine	1297				
Information Technology for Management, Business & Society					
Call For Papers	1303				

6 <sup>TH</sup> International Workshop on Advances in Business ICT						
Call For Papers						
Opportunities for Business Process Semantization in Open-source Process Execution Environments  Krzysztof Kluza, Krzysztof Kaczor, Grzegorz J. Nalepa, Mateusz Ślażyński						
Validation and Verification of Temporal Knowledge as an Important Aspect of Implementing a Temporal Knowledge Base System Supporting Organizational Creativity  Maria Mach-Król, Krzysztof Michalik						
Maria Mach-Krol, Krzysztof Michalik  Unifying Business Concepts for SMEs with Prosecco Ontology  Grzegorz J. Nalepa, Mateusz Ślażyński, Krzysztof Kutt, Edyta Kucharska,  Adam Łuszpaj						
Assessment of query execution performance using selected Business Intelligence tools and experimental agile oriented data modeling approach $Radek\ N\check{e}mec$						
Enhanced simulation performance through parallelization using a synthetic and a real-world simulation model  Tommy Baumann, Bernd Pfitzinger, Dragan Macos, Thomas Jestädt	•					
Selected methods of artificial intelligence for Internet of Things conception  Aneta Poniszewska-Maranda, Daniel Kaczmarek						
Sentiment Analysis of Twitter Data within Big Data Distributed Environment for Stock Prediction  Michal Skuza, Andrzej Romanowski						
Towards explaning publishing activity in Facebook  Jerzy Surma, Luvai Motiwalla						
13 <sup>TH</sup> Conference on Advanced Information Technologies for Management						
Call For Papers						
Buying stock market winners on Warsaw Stock Exchange - quantitative backtests of a short term trend following strategy $Aleks and er\ Fafula,\ Krzysztof\ Drelczuk$						
Fuzzy logic in the multi-agent financial decision support system  Jerzy Korczak, Marcin Hernes, Maciej Bac						
Secure service interaction for collaborative business processes in the inter-cloud  Björn Schwarzbach, Michael Glöckner, Alexander Pirogov, Martin Max Röhling, Bogdan Franczyk						
The automatic summarization of text documents in the Cognitive Integrated Management Information System  Marcin Hernes, Marcin Maleszka, Ngoc Thanh Nguyen, Andrzej Bytniewski						
Transaction Based Business Process Modeling Frantisek Hunka, Roman Belunek						
Critical Success Factors for Implementing Supply Chain Management Systems – The Perspective of Selected German Enterprises Christian Leyh, Julia Thomschke						
Approach to Analysis and Assessment of ERP System. A Software Vendor's Perspective  **Ilona Paweloszek**						

Efficiency of formal verification of ArchiMate business processes with	
NuSMV model checker  Piotr Szwed	1427
Real-time Direct Translation System for Tamil and Sinhala Languages Rajpirathap Sakthithasan, Shellvacumar Sheeyam, Umasuthan Kanthasamy, Amalraj Chelvarajah	1437
Knowledge Management in MCDA Domain  Jarosław Wątróbski, Jarosław Jankowski	1445
Methodological Aspects of Decision Support System for the Location of Renewable Energy Sources Jarosław Wątróbski, Paweł Ziemba, Waldemar Wolski	1451
Integration of B2B system that supports the management of construction processes with ERP systems $Monika\ Lobaziewicz$	1461
10 <sup>TH</sup> Conference on Information Systems Management	
Call For Papers	1467
Exploring Determinants of Adoption and Higher Utilisation for E-Government: A Study from Business Sector Perspective in Saudi Arabia Saleh Alghamdi, Natalia Beloff	1469
A Platform for Context-Aware Application Development: PCAD $Ufuk\ Celikkan,\ Kaan\ Kurtel$	1481
Factors affecting the intention to use e-Government services  Prodromos Chatzoglou, Dimitrios Chatzoudes, Symeon Symeonidis	1489
Comparative Analysis of Electronic Banking Websites in Selected Banks in Poland in 2014  Witold Chmielarz, Marek Zborowski	1499
Conceptual design of financial ontology  Helena Dudycz, Jerzy Korczak	1505
Organizational Impacts of Enhancing a BI-Supported Performance Measurement System on the Israeli Police $ \textit{Marina Vugalter, Adir Even} $	1513
Traditional and Agile Project Management in Public Sector and ICT $Anna\ Kaczorowska$	1521
Smart Technologies for Improved Software Maintenance Zane Bicevska, Janis Bicevskis, Ivo Oditis	1533
Knowledge Management and Decision Support in Adaptive Case Management Platforms $ \underline{\textit{Lukasz Osuszek, Stanisław Stanek}} $	1539
Levels of the Use of Electronic Communities in the Management of Regions $Cezary\ Stepniak,\ Tomasz\ Turek$	1551
Moral Hazard in IT Project Completion. A Multiple Case Study Analysis $Bartosz\ Wachnik$	1557
Big data as a business opportunity: an Educational Perspective Ilona Pawełoszek, Jędrzej Wieczorkowski	1563
An analysis of the opportunities and challenges connected with utilization of the cloud computing model and the most important aspects of the migration strategy ${\it Janusz~Wielki}$	1569
Risk factors framework for information systems projects in public organizations – Insight from Poland  Ewa Ziemba, Iwona Kolasa	1575

Integration of Domain Ontologies in the Repository of Website Evaluation Methods				
Paweł Ziemba, Jarosław Jankowski, Jarosław Wątróbski, Waldemar Wolski, Jarosław Becker				
${\small \begin{array}{c} \textbf{Multicriteria support of choosing a group decision} \\ & \textbf{Andrzej Lodziński} \end{array}}$	159′			
Modeling of software agents' societies in knowledge-based organizations. The results of the study. $Mariusz\ Zytniewski,\ Andrzej\ Soltysik,\ Anna\ Soltysik-Piorunkieicz,\ Bartosz\ Kopka$	1603			
4 <sup>TH</sup> Workshop on Information Technologies for Logistics				
Call For Papers	161			
$ \begin{array}{c} \textbf{Information Logistics as a Paradigm} \\ Anna \ Bobkowska \end{array} $	1613			
Supply chain coordination between Autonomous Agents – A game-theory approach $ \textit{Gábor Kovács, Katarzyna Grzybowska} $	162			
A Hybrid Multi-Objective Programming Framework for Modeling and Optimization of Supply Chain Problems $Pawel\ Sitek$	163			
Graph based approach to the minimum hub problem in transportation network	164			
Jan Owsiński, Jarosław Stańczak, Aleksy Barski, Krzysztof Sęp, Piotr Sapiecha				
21 <sup>TH</sup> CONFERENCE ON KNOWLEDGE ACQUISITION AND MANAGEMENT				
Call For Papers	164			
Invited talk: What technology for efficient support of sustainable development? $Eunika\ Mercier\text{-}Laurent$	165			
Management of requirements for the projects of the diagnostic systems $Marcin\ Amarowicz$	165			
Process Approach to Management Knowledge Objects Managerial Expertise for Distance Learning ${\it Krzysztof\; Hauke}$	166			
Supervised Context Classification Methods for an Industrial Machinery ${\it Mateusz~Kalisch}$	166			
Faults diagnosis using self-organizing maps: A case study on the DAMADICS benchmark problem  Andrzej Katunin, Marcin Amarowicz, Paweł Chrzanowski	167			
Support of Contextual Classifier Ensemble Building Janina Anna Jakubczyc, Mieczysław Owoc	168			
Benefits of Knowledge Acquisition Systems for Management. An Empirical Study	169			
Moh'd Alsqour, Mieczysław Owoc				
A concept of enterprise big data and BI workflow driven platform. $Maciej\ Pondel$	169			
Knowledge transfer from agri-food scientific papers to a knowledge base Rafał Trójczak, Robert Trypuz, Anna Mazurek, Piotr Kulicki	170			

4 <sup>TH</sup> JOINT AGENT-ORIENTED WORKSHOPS IN SYNERGY					
Call For Papers	17				
10 <sup>TH</sup> Workshop on Agent Based Computing: from Model to Implementation					
Call For Papers	17				
Model Checking of Multi Agent System Architectures Using BigMC Ahmed Taki Eddine Dib, Zaidi Sahnoun	17				
Multisource agent-based healthcare data gathering Vincenza Carchiolo, Alessandro Longheu, Michele Malgeri, Giuseppe Mangioni	173				
9 <sup>TH</sup> International Workshop on Multi-Agent Systems and Simulation					
Call For Papers	173				
A Heuristic for Problem Formalization in Agent Based Simulation Studies  Massimo Cossentino, Carmelo Lodato, Patrizia Ribino, Valeria Seidita	173				
Developing an Integrative Modelling Language for Enhancing Road Traffic Simulations	17				
Alberto Fernández-Isabel, Rubén Fuentes-Fernández					
Multi-agent system simulation of InDoor Scenarios Rafael Pax, Juan Pavón	17				
Simulation as a Service: A Design Approach for large-scale Energy Network Simulations  Thomas Preisler, Tim Dethlefs, Wolfgang Renz	170				
Energy Expenditure in Multi-Agent Foraging: An Empirical Analysis Ouarda Zedadra, Hamid Seridi, Nicolas Jouandeau, Giancarlo Fortino	17				
4 <sup>TH</sup> International Workshop on Smart Energy Networks & Multi-Agent Systems					
Call For Papers	17'				
GRENAD, a Modular and Generic Smart-Grid Framework Sylvain Ductor, Jesus-Javier Gil-Quijano, Nicolas Stefanovitch, Pierrick Roger Mele	173				
Author index	179				



### A Heuristic for Problem Formalization in Agent Based Simulation Studies

Massimo Cossentino<sup>‡</sup>, Carmelo Lodato<sup>‡</sup>, Patrizia Ribino<sup>‡</sup> and Valeria Seidita<sup>§‡</sup>

<sup>‡</sup>Istituto di Reti e Calcolo ad Alte Prestazioni

Consiglio Nazionale delle Ricerche

Palermo, Italy

Email: {cossentino,c.lodato,ribino}@pa.icar.cnr.it 
§Dip. di Ingegneria Chimica Gestionale Informatica Meccanica, University of Palermo 
Palermo, Italy

Email: {valeria.seidita}@unipa.it

Abstract—Agent Based Modeling and Simulation (ABMS) is considered an effective approach for conducting simulation studies in many fields. In order to develop high quality simulation models, methodological approaches are demanded. In such direction we are moving by proposing a heuristic for the formalization of agent based simulation problems. The proposed heuristic is based on some guidelines developed for identifying the main elements of the problem domain description by analysing verbs and their common taxonomy in grammar.

#### I. INTRODUCTION

S IMULATIONS are used in several contexts for evaluating the behaviour of complex systems and for understanding how the numerous variables constraint the performance of such systems. Especially, a simulation model gives the opportunity to make experiments and to identify errors in such a way that would often be infeasible in the real world. A simulation study is a process that allows to define a simulation model of a real system and to make experiments with that model.

Among simulation models, Agent Based Modelling and Simulation (ABMS) is becoming a widely used approach for conducting simulation studies in many disciplines (such as social sciences, economy, traffic and transportation) that deal with complex systems characterized by the presence of autonomous and active entities [1, 2, 3, 4, 5, 6, 7].

Such increasing interest is mainly due to the possibility to include in such models some aspects that are commonly not considered by traditional approaches, such as local interactions, entity organizations, impact of environmental changes on entity behaviours, entity heterogeneity and so on.

Whether on the one hand these features make the ABMS paradigm very useful for the representation of highly quality models, on the other hand it requires appropriate methodological approaches for addressing such a kind of simulation study. At present, there are some proposals in such direction but several issues are still open and a comprehensive methodological approach is still lacking.

The work we present in this paper is part of a more ambitious objective: the development of a complete methodological approach (we named MAMAS, *Methodological Approach for Multi-Agent Simulations*) that covers the entire life cycle of a simulation study taking into account each facet of the agent

based modelling paradigm. In so doing, the experience we collected in the latest years about methodological approaches in the field of agent oriented software engineering (hereafter AOSE) consolidated our opinion that a solid foundation for design processes lies on the use of system metamodels. This is also recognized in the field of agent based simulations where some proposals about system metamodels [8, 9, 10, 11] for creating a common ground for several agent based simulation domains are proposed. For these reasons, we are defining MAMAS approach starting from the metamodel we proposed in [11]. Specifically we are specializing the set of activities that are commonly defined for generic simulation studies in the ABMS context by using the metamodel as activity's benchmark. Thus we are defining specific guidelines and work products for these activities wherever are not defined yet.

DOI: 10.15439/2015F287

ACSIS, Vol. 5

The importance of the problem formalization in order to produce complete and well defined simulation models is well recognized in literature [12, 13]. In our work, problem formalization assumes a very important role for the identification of simulation goals and all the multi-agent system goals influencing the simulation goal itself. The concept of goal, in our approach, spreads over the whole MAMAS process. For this reason we spent a great effort in studying a formalized way for identifying and modelling goals. We also studied how they influence the whole simulation study, starting from the very early stages of simulation analysis i.e. the *problem formalization*.

In such a landscape, the aim of this paper is to provide guidelines for performing a core activity of MAMAS process: *Problem Formalization*; the proposed contribution lies on the heuristic developed for identifying the main elements of the problem domain by using verbs and their common taxonomy in grammar.

The rest of the paper is organized as follows: in section II we detail the motivations for our work against the related works in literature, in section III we present a brief overview on the MAMAS process; in section IV we illustrate the proposed heuristic and finally some discussions and conclusions are drawn in section V.

#### II. MOTIVATION AND RELATED WORK

The advantages of simulation models for studying the behaviour of complex and dynamic systems are widely known. In particular multi agent models are among the most interesting ones due to some useful properties showed by this type of modelling [6]. Moreover, multi agent simulations is considered one of the killer applications of agent oriented technology [14]. Nevertheless, as far as we know, to date there is no comprehensive methodological approach that can provide guidelines for the development of such models. Indeed, traditional approaches are conceived for generic simulation studies and they do not adapt well to agent based simulations because they overlook some essential aspects that are fundamental in an ABMS approach, such as for example the role of the environment or agent interactions.

Only to cite a few, Balci in [15] suggests a process based on 10 phases and 13 credibility assessment stages. The credibility assessment starts from the first phase of problem formulation until the last phase of the presentation of simulation results. In [16] instead Balci states the importance of the VV&T (Validation Verification and Testing) techniques throughout the life cycle of a simulation study showing how they are categorized. Although these two works established a baseline for the development of credible simulation studies they are conceived for generic simulation approaches. We think that, from the perspective of agent-based simulations, the life cycle of a simulation study has to take into account some typical features of agent oriented technology. For example, it is important to focus on the environment model that plays a fundamental role in such kind of simulations where it commonly represents the real context in which the real actors work.

In [12] John S. Carson defines the human actors that have to compose the simulation team relating them to the common steps of a simulation study and providing some useful hints in order to conduct the activities of the process. Just to give an example, Carson states that during Problem Formulation the team should develop a list of specific questions the model should address and he also states that it has to focus on model boundary and scope, level of detail and project scope. While during the Model Development phase he suggests two main activities have to be performed: (i) development of data structures to represent the data needed by the model and (ii) translation of the modelling assumptions in a specific document written in the language or representation required by the adopted simulation package. Hence, although the guidelines of Problem Formulation are surely helpful also in the context of agent based simulations, the second one is not applicable due to the different technological simulation paradigm.

In [13] Averill M. Law proposes a seven-step approach for conducting a simulation study. In his work, Law highlights the importance of the validity of a simulation model. Thus, he presents practical techniques and guidelines for developing valid and credible models. In particular, he declares that the keystone for building valid and credible models lies on (i) formulating the problem precisely; (ii) interacting with the decision-maker on a regular basis throughout the simulation project to ensure that the correct problem is being solved and to promote model credibility; (iii) using quantitative techniques to validate components of the model; (iv) performing sensitivity

analysis to determine important model factors; (v) comparing model and system results for an existing system (if any); (vi) using a Turing test to compare model and system output data; (vii) reviewing of model results and animations to see if they appear to be reasonable. As well as the process proposed by Balci in [15], the process proposed by Law covers the whole life cycle of a simulation study providing right-minded guidelines for each activity. But as the previous ones, such guidelines are not effective enough for agent based simulation studies because too general.

At the same way, as far as we know, the methodological approaches currently proposed for agent oriented modelling give a rundown of the overall life cycle of a simulation study and only in some cases they focus on single steps, such as for example model definition and validation.

In [17] the authors present a model-based methodological framework for designing multi-agent simulations. The aim of the authors in this paper is the introduction of a consistent use of the agents during the entire life cycle of a simulation study. In particular they individuate three roles involved in a MABS (Multi-Agent Based Simulation) the thematicians that are practically the domain experts, the modellers that have the responsibility to design the model and finally the computer scientist that have to implement the model. Each role deals with abstractions of the agent at different levels (i.e: real agents, conceptual agents and computational agents) thus defining the specific kind of model related to the level he belongs to (i.e: domain model, design model and operational model). At that time, in their operational model the computational agents do not own the peculiar features of agents such as proactivity or autonomy due to the lack of development language supporting them. At the time was common the use either objectoriented or procedural or functional languages to implement the specifications described in the conceptual agents. These deficiencies are nowadays overcome by the several agentoriented development paradigm. Hence according to Drogoul et.al, we believe that a methodological approach for simulation study has to be based on model transformations from different levels of abstractions but we also want to fill the gap between the conceptual model and the operational one.

In [18] the authors proposed a standard protocol for conceiving agent-based models, named ODD (Overview, Design concepts, Details). Such protocol provides guidelines in order to structure the information needful for agent-based models in an established sequence following a top down approach. It is composed of seven steps grouped in three main blocks: Overview, Design concepts and Details. The core of the protocol is the description of the design concepts following a detailed check-list of questions that allow to examine particular aspects of the system to be simulated such as emergence, adaptation, prediction etc...

The easyABMS methodology [19] is based on an iterative process that covers the common activities of a simulation study and produces several models according to the specific phase of the simulation study. Such models are produced according to a reference meta-model that is characterized by elements that are quite common in the AOSE context. It lacks of explicit representation of space, entity features and organizational structure.

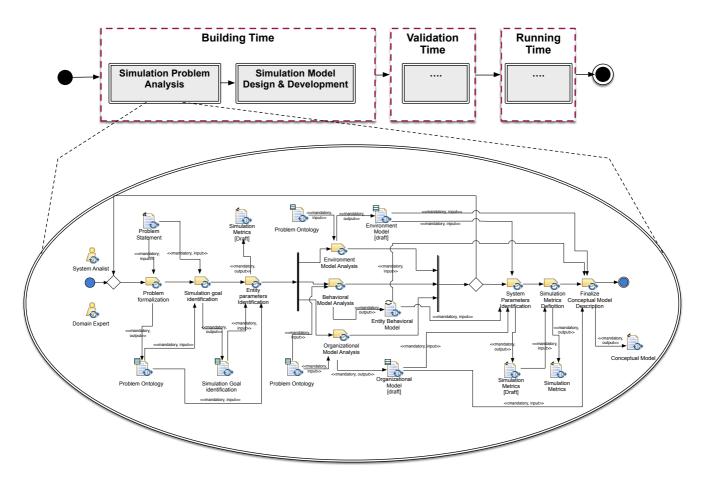


Fig. 1. A sketch of MAMAS process with zooming on Simulation Problem Analysis Phase

In [20] Cioffi introduces a general methodology for social simulations. It is an iterative process that begins with a referent system in the real world (he names *explanandum*). Then techniques of abstraction, formalization, programming are used to develop a simulation model (he names *explanans*). As well as techniques for Verification and Validation are reported such as Code Walk-Through, Parameter Sweeps, Histograms and so on. Social simulations find a natural representation by means of agent oriented techniques. As Cioffi states, agent based models have a more sophisticated landscape and actors that come closer to emulating humans through various aspects of reasoning, decision- making, and behaviours. But he only focuses on three main components of the agent based model (i.e. agents, rules, and environments) thus adapting the methodology only for this aspects.

Agent-Based Social Simulations are also the core of MAIA [21]. MAIA is a framework based on a meta-model that supports conceptualization of a agent-based simulations. It provides some guidelines in order to adequately capture, analyse, and understand the domain of application. It helps the modellers to explicitly report the motivations behind modelling choices. Such framework is focused on social and institutional structures and its meta-model aims to describe those systems where the key components are individuals and institutions. We think that some other model components have to be considered when we address agent based simulation studies.

In [11] we conducted a study that highlighted the presence of an organizational aspect in many practical agent based simulations. According to the authors of [20] and [21] we claim that a methodological approach should certainly consider agents, rules, norms and environments but also other aspects such as the organizational one.

In [22] the focus is on the use of simulation in biological systems. In such a context the authors propose a revision of the Agent and Artifact (A&A) metamodel for adaptation to the Systems Biology, they made experiments using the case study of glycolysis and shown how to model and simulate the metabolic pathway.

In [23] the authors propose a method to integrate simulation-based approach within AOSE methodologies as a new fragment of the methodology. The main idea behind the use of simulation in the software engineering process is that the simulation can be used to predict the dynamics of the system to be developed and also the run-time properties that can be induced by design, before the system is completely developed.

From the literature it arises that several issues have to be still addressed for the definition of an appropriate methodological approach for agent based simulation studies. This work goes in such direction by addressing a crucial aspect: the *Problem Formalization*.

#### III. AN OVERVIEW OF MAMAS PROCESS

In order to understand the aim of this paper we need to briefly introduce the context in which this contribution is plugged in. As we previously said, we are working on the development of a complete methodological approach for addressing agent based simulation studies (hereafter MAMAS) taking into account specific facets of agent based simulation paradigm.

From a literature review (see Section II), it arises that the main stages of a generic simulation study are: (i) the simulation model development, (ii) its validation and (iii) the execution of experiments on such model with the related analysis. We have defined in the MAMAS process three macro phases according to the stage they refer, we named them respectively Building Time, Verification&Validation Time and Running Time (see Fig. 1).

For the scope of this paper, let us focus on the *Building Time* phase. The final aim of this phase is to produce the agent based simulation model. This usually requires the transition from real-world system to a simulated one throughout four main artefacts:

- the Problem Domain Description, also called Problem Statement, containing an informal description both of the real-world problem to be addressed by the simulation study and of the simulation objectives;
- the *Domain Model*, also called *Conceptual Model*, that is the model of the system to be simulated emerging from the study of the *Problem Domain*. This model contains a more formalized form of knowledge about the *Problem Domain*. In particular, it may contain knowledge about real-world agents, behaviours, rules and so on;
- the Design Model is the model derived from the Domain Model by describing the details of the architecture of the agent based system that have to be realized for simulating the real system. A Design Model contains knowledge about design agents, interaction, behaviours that is a formal refinement of the previous one.
- the Computational Model is the implementation of the Design Model on a specific agent platform. It handles the computational agents that are implementation on a specific agent platform.

For supporting this transition in a systematic way, several activities are necessary. In MAMAS process, we grouped them in two phases: Simulation Problem Analysis and Simulation Model Design & Development respectively. The former supports the transition between the Problem Domain Description to the Domain Model, while the second produces the Design Model and the Computational Model. These last phase could be performed by using classical AOSE approach.

Now, let us focus on the *Simulation Problem Analysis* phase (see the zooming of Fig.1). According to the ABMS literature, we recognize the importance of the problem formalization as a mean for producing well defined simulation models. We have already experienced (see [24]) in the AOSE context how to perform the problem formalization through the use

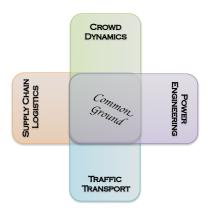


Fig. 2. Several simulation problem domains share a common ground that aims to provide a starting point for the development of an agent based simulation model.

of ontological approaches in a way useful for identifying goals of multi agent systems that are the leading elements for the development of design models. Such goal identification approach is based on the definition of a *Problem Ontology* starting from the *Problem Statement* of the multi agent system to be developed.

In the same way, we think that in the ABMS context simulation goals along with agent goals are leading elements for the development of the conceptual model. Thus we are adapting the approach proposed in [24] for the identification of simulation goals and all the agent goals that influence the simulation goals itself. It is worth noting that in this context the concept of goal assumes different meanings. Commonly in generic simulation studies the term goal is used for referring to the simulation objectives, namely what are the real issues the simulation has to address. In such a sense, simulation goals are linked to the interest that the simulation team sees in the results of the simulation study. Conversely, agent goals refer to the states of the world an agent wants to achieve. Thus, they are linked to the interest the single entities have in the system they live in. This system is the means the simulation approach uses to achieve the intended simulation goals.

Thus, in order to adapt the approach we proposed in [24] in the context of ABMS, we need to define appropriate guidelines for building the *Problem Ontology* starting from the *Problem Domain Description* of a simulation study. Such guidelines are founded on the metamodel for agent based simulation problems proposed in [11] that will be presented in the following sections.

A detailed description of all the activities shown in Fig.1 is out of the scope of this paper, however it is important to note the role of the problem Ontology as input of several activities thus making necessary the problem formalization we propose.

#### IV. PROBLEM FORMALIZATION

In [11] we already addressed the definition of a metamodel for agent based simulation problems. In that work we adopted a systematic approach to review the existing literature about agent-based simulation studies in order to identify what elements are commonly used for describing simulation problems and what elements are used in specific application domains. In

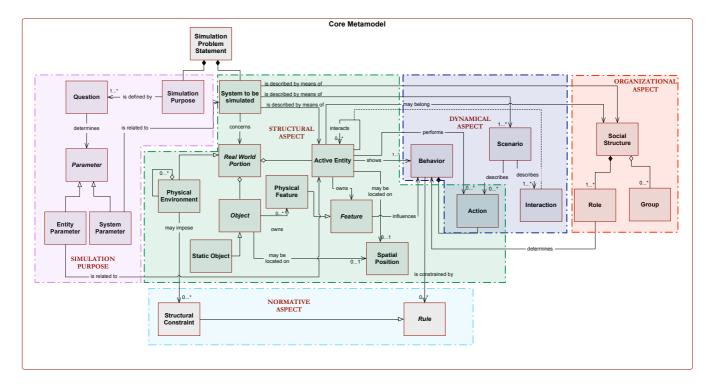


Fig. 3. The Core metamodel for agent based simulation problem.

so doing, we identified and analysed some problem domains where agent based simulations are frequently employed, thus determining a common ground formalized in a *Core Metamodel* that contains all the elements shared among the domains under analysis. Fig.2 illustrates the domains we covered in that review and the result is the metamodel shown in Fig.3. Such a metamodel shows that real-world systems commonly simulated by means of multi agent systems share some features we grouped in five key categories:

- the Simulation Purpose grouping elements that are related to the questions defining the goal of the simulation;
- the Structural Aspect namely the configuration of the real world influencing the simulation problem;
- the Dynamical Aspect represented by actions, interactions performed by someone/something for producing something or for achieving a particular end;
- the Organizational Aspect represented by the element that defines the social structure by means of group and roles:
- the Normative Aspect given by regulations that commonly constrains the dynamic or physical aspects of the system such as structural constraints or social norms.

Such metamodel underpins the Simulation Problem Analysis phase and each activity is devoted to manage some portion of it (see zooming of Fig.1). In particular, in this paper we detail the Problem Formalization activity that is devoted to instantiate the elements belonging to the structural aspect of the Problem Ontology. In the following we introduce the

guidelines for performing this activity by means of a case study.

#### A. Case Study

During the latest years we carried out several experiments in the field of goods management within logistic districts, studying how to store them in metropolitan distribution centres and the way to efficiently deliver them throughout the city. By working on this problem we had the possibility to conduct several experiments on agent based methodological approaches for simulation studies The focus of our studies was on one single node of the supply chain; the node was responsible for managing containers automatically unloaded by means of some AGVs (Automatic Guided Vehicle) provided with forklift for pallet handling; that is representative for a large number of real logistic warehouse-related problems.

Throughout the following subsections we use this case study in order to illustrate the proposed approach to problem ontology definition; an excerpt of the Problem Statement document is reported below.

a) Problem Statement: A logistic district is a large area composed of several warehouses where some freight forwarders may deliver their container. Inside a logistic district, several articulated lorries, coming from extra urban areas, arrive all the time and are arranged in warehouse bays. Each articulated lorry transports one 40-foot standard ISO (International Organization for Standardization) type container. Whenever a lorry reaches the warehouse, it docks into a bay for unloading its cargo. Commonly, a container holds several kinds of goods contained in boxes and grouped in pallets. These latter are EUR pallets (a standard ISO pallet

measures 800x1200 mm). Each pallet must be unloaded from the container and carried into a well defined warehouse area dedicated to the sorting of goods, this operation is carried by the AGVs. In this area, each pallet is opened and its contents (packages of goods) placed on different sorters according to their destinations. These operations averagely last 5 minutes per pallet.

Commonly, a real logistic warehouse is basically composed of the following elements: gates, recharging areas (for AGVs), sorting areas, sorter places, buffer areas, paths and waypoints. The Gate corresponds to the warehouse bay and it is holds an unloading platform; lorries park here waiting for unloading their cargo (pallets). The recharging area is a specific area provided with sockets for recharging AGV's batteries when necessary, in particular the AGV moves towards the nearest free recharging area when its battery has depleted to a specific level. The Sorting Area is the place in which goods, contained in the pallets, are processed by the Sorter, an automatic device able to collect incoming goods and to forward toward a new destination. AGVs deliver goods to the Sorter using several input points (called Sorter Places). Goods are placed on hold when the Sorter is busy (all Sorter Places occupied by AGVs delivering some good) in the Buffer Area, this area is also used for temporarily parking AGVs that are waiting for a new mission. AGVs move following some Paths realized by means of optical guides connecting particular floor markers (Waypoints). AGVs have a value for their speed, their turning radius, loading capacity and type of guidance and lie in a particular area called parking area when unused.

A Waypoint has a unique ID and may be recognized by an AGV during its movement; a Waypoint is positioned outside each area of interest (Sorting Areas, entrance of unloading platforms and so on) or two meters before each cross between optical guides thus pointing out a stopping position for each AGV willing to pass a cross.

Paths are divided in path sections that are delimited by waypoints; there may be two kind of waypoints: waypoints positioned at the end of a path and the one positioned in the mid of a path, in the first case the waypoint is adjacent to one other waypoint only in the second case to two ones.

An automatic warehouse may be configured with several physical layouts (different disposition of optical lines, different number of entrances or exits, etc.) and equipped with some machinery. Each layout may impose limits to the use of different resources, the number of AGVs working simultaneously may be bounded by the set of available optical paths and their lengths; at the same time, specific equipment (i.e. the number and the performance of the AGVs, sorter capacity, etc...) and the choice of specific business strategies, such as path reservation strategy or AGVs scheduling, may constraint the performance of the warehouse thus greatly limiting its ability to quickly unloading arrived trucks.

Smaller vehicles (eco-friendly trucks) move packages out of the warehouse to their new destination (usually in town). The transport of pallets toward the sorting area is committed to AGVs with optical guidance; AGVs move, in order to load or unload pallets, by following the guidelines painted on the floor and engage a path between two adjacent waypoints, only one AGV at a time may engage such a path.

Given a warehouse made as described above the main aim of this simulation study is: how may we improve the throughput (the number of pallets unloaded per hour) of the warehouse?

#### B. Guidelines for Problem Formalization

The aim of the Problem Formalization activity is to identify and instantiate all the metamodel elements composing the *Structural Aspect* of the domain under study hence all the real world concepts, or part of it, influencing the simulation problem. The result is a structural diagram, an UML class diagram, that we call Problem Ontology. This activity is deeply grounded on the analysis of the problem statement, hence on the analysis of portions of text from which the analyst has to identify the following elements: *active entity, object, feature, physical feature, spatial position* and *action*.

Before going on in the activity description, let us illustrate a verbs classification (shown in Table I) that proved useful in analysing the text for creating the Problem Ontology diagram.

Dynamic Verbs (or Action Verbs)  Verbs)  Dynamic verbs normally describe action that can be done or something that happens. They also describe action or events that may have a beginning and an end.	Transformational	They indicate events without a temporal extension and entail a state change.	wake up, leave, die	
	Continuous	They indicate events with a temporal extension and they have not an implicit goal to reach.	sleep, work, help, improve	
	Resulting	They indicate events with a temporal extension and they finish when a specific goal is reached.	lern, fall, build, complete	
	Stative verbs refer to not changing or static condition.	Perception	They indicate perceptive processes	see, like, feel, listen, sound,
		Cognition	They indicate cognitive process such as thinking, imaging, remembering and so on	think, suppose, remember,
		Relation	They indicate a relationships among objects or person	have, consist of

TABLE I. VERBS TAXONOMY

In grammar, verbs may be grouped in two main categories: dynamic verbs and stative verbs. A dynamic verb is a verb having a duration and referring to a continuous and progressive action of the subject, this is the opposite of stative verbs. Dynamic verbs are moreover distinguished in verbs showing a changing in the state of the element they refer to and/or verbs that make clear reference to a goal, an objective, to reach (for instance, work, help, sleep ...). In contrast, stative verbs refer to situations in which there is no obvious action (for instance, think, suppose, listen ...) or that relate different elements in a sentence (for instance, have, be, consist of, composed of ...).

We use this classification in order to identify in a text the elements of interest for our problem domain. As already said, the main focus when analysing a problem statement during a simulation study is on all those elements having an influence on the simulation goals. This verb classification allows us to retrieve from the text elements who performs an action when that action is intentionally performed by some active entity in order to cause a state change in the domain. It is also useful for discriminating among all the entities that actively produce a state change and all the ones that may be considered objects, resources or everything else is also used to reach a specific goal. Moreover, the focus on verbs allows us to identify the right relations among entities in the domain and above all the qualities and parameters belonging to entities that have to be taken into account when identifying all the goals of the simulation study and the metrics to be used for measuring their fulfillment. Although the latest part of the previous statement is not in the scope of this paper, it is worth underlining that the construction of a complete and well built problem ontology is the foundation, in our approach, for representing the domain as well as for identifying the system goals that purposefully influence the simulation goal; we already reported our work on the retrieval of goals from ontology in [24].

The heuristic we propose for identifying the metamodel elements from the problem statement prescribes to analyse the problem statement text in order to retrieve nouns, adjectives, verbs and relationships among them. This approach may resemble the well known Abbot's technique for identifying objects and their attributes/operations/relationships from use cases description (see [25]). Moreover, particular kinds relationship, such as aggregation or composition, may be identified also through the genitive or possessive case.

The following subsections report the guidelines for implementing the heuristic, they start from the identification of *active entities*, *objects* and *actions* that are related and identifiable through subjects, verbs and direct objects in sentences. *Active entities*, *objects* and *actions* are drawn by means of classes. <sup>1</sup>

It is worth noting the proposed guidelines help in identifying nouns, verbs, etc. that are candidate to become active entities, objects, actions and so on. The final decision whether they are really to be inserted in the Problem Ontology with that specific meaning is always left to the designer. The guidelines are not intended to define an algorithm for the automatic (i.e. non-supervised) production of a Problem Ontology diagram.

Fig. 8 reports a part of the Problem Ontology for the analysed problem statement. In the following subsections such ontology will be built step-by-step by applying the proposed guidelines.

1) Preliminary Step-Nouns Identification: A preliminary step is required: it prescribes to analyse the problem statement and to prepare a list of all nouns present in the text. Obviously, not all the nouns found during this work are relevant for the problem, we are constructing a model hence a view on a specific area of interest. The problem domain we are analysing as a case study falls in the area of the simulation of processes. It takes place in a warehouse, and it aims to improve its throughput. Hence, we may say, for instance, that logistic district is not a noun of interest because we are focusing

on the warehouse that is a part of logistic district. The same is for *urban area* because, in this case, it clearly does not influence the real process in the warehouse and consequently our simulation study. It is also frequent that synonyms are used in the text. This is to be avoided when possible and existing synonyms are to be reported only once with the most immediately recognizable name. For instance, in the case study problem description text, it is possible to note that bay is used as a synonym of gate. The result of this activity in the reported case study produces the following list of nouns: lorry, pallet, AGV, path, gate, sorting area.

2) Active Entity Identification: The identification of active entities is performed in the following way:

For each noun in the previous list

- analyze sentences in which it is the subject of a verb
- if there exists at least one sentence in which it is the subject of a dynamic verb (or it is in some kind of relationship with a dynamic verb)
  - analyze the verb
  - if it is a resulting or a transformational verb (Table I) the considered noun is an active entity

Some active entities may be in composition/aggregation, specialization or association relationship with other active entities, this kind of relationships are identified by means of stative verbs, relation kind.

In the presented case study there are not evidences of stative verbs such as cognition and perception verbs, however, generally speaking, they both may be verbs whose subject is an active entity.

The result of this activity in the reported case study brings to the identification of sentences like:

"AGVs move, in order to load or unload pallets, by following guidelines (hence paths) painted on the floor"

"Lorries park here (ref. gates)"

"AGV moves towards the nearest recharging area"

In these sentences two active entities may be identified: *AGV* and *Lorry* (the use of the singular form of the nouns is advisable). A first portion of Problem Ontology Diagram may now be built by reporting in it the two identified active entities (see Fig. 4).



Fig. 4. Problem Ontology-Step 2 (active entities)

<sup>&</sup>lt;sup>1</sup>It is worth noting that the guidelines for performing Problem Formalization may be associated to every kind of notation, we choose UML class diagram because its extended usage makes it easier to understand the composition of the Problem Ontology diagram.

3) Actions Identification: The identification of actions is performed in the following way:

For each previously identified active entity, associate the corresponding action in the sentence and draw them in the diagram.

This step may be performed in a iterative fashion with the previous one (active entities identification).

The result of this activity in the reported case study brings to the identification of the following actions: move, load, unload, follow, park.

Such elements are reported in the Problem Ontology diagram thus obtaining its new release as reported in Fig. 5.

The notation we adopt for this diagram prescribes the direction of the relationships went from the active entity (the actor performing an action) towards the performed action.

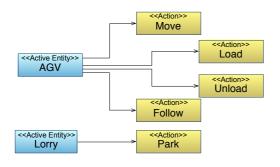


Fig. 5. Problem Ontology-Step 3 (actions)

4) Objects Identification: The identification of objects is performed in the following way:

All nouns that are direct objects in sentences where an active entity is a subject are *objects*. All the other nouns that are not active entities are candidate objects. Candidate objects that are subject of stative-relation or dynamic-continuos verbs are *objects*.

In order to definitively identify all the *objects*, the designer has to examine the structure of sentences and to analyse if a candidate object is related to another one or if it is related to adjectives, anyway she has to look through which kind of verbs they are related to. This is complemented by the following step. Moreover, as for active entities, objects may be related by association, composition/aggregation and generalization relationships.

The result of this activity in the reported case study brings to the identification of sentences like:

"AGVs move, in order to load or unload *pallets*, by following guidelines (hence *paths*) painted on the floor"

"Lorries park here (ref. gates)"

"AGV moves towards the nearest recharging area"

"Paths are divided in path sections that are delimited by waypoints; there may be two kind of waypoints..."

In these sentences the following objects may be identified: Recharging Area, Pallet, Path, PathSection, Waypoint, Mid-WayPoint, FinalWayPoint, Gate.

Some of them are related by composition/generalization relationships as described in the new release of the Problem Ontology diagram reported in Fig. 6.

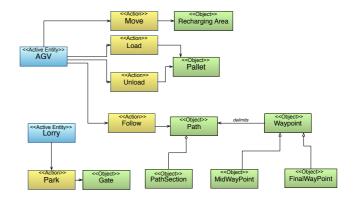


Fig. 6. Problem Ontology-Step 4 (objects)

5) Feature Identification: The identification of features is performed in the following way:

For each candidate object analyse if it is related to other candidate objects through relation or continuous verbs. We may find two cases:

- noun + relation or continuous verb + adjectives, the noun is an object and the relationship with the adjective is described with a predicate
- noun + relation or continuous verb + noun, the first noun is an object, the second one may be represented through another object, related with UML relationships, or through attributes.

The choice between representing relations as attributes rather than other objects depends on what the analyst wants to underline and on the specific problem domain. In the presented case study, for instance, speed is represented as an attribute of AGV and not as an object because we found not necessary to represent speed as an object while simulating processes in warehouses. The contrary happens for Sockets that in the real word own a specified position and physical attributes that, in the designer's understanding, may influence the simulation goal (warehouse throughput optimization).

The result of this activity in the reported case study brings to the analysis of sentences like:

"in the first case the waypoint is adjacent to one other waypoint only in the second case to two ones."

"AGVs have a value for their speed, their turning radius, loading capacity and type of guidance."

"The recharging area is provided with sockets for recharging AGV's batteries when necessary"

The first sentence brings to the identification of the IsAdjacent predicate between two waypoints. The second one lists some attributes of AGVs (speed, turning radius,...), the last one identifies two new objects (Socket and Battery) and the relationship between Socket and Battery.

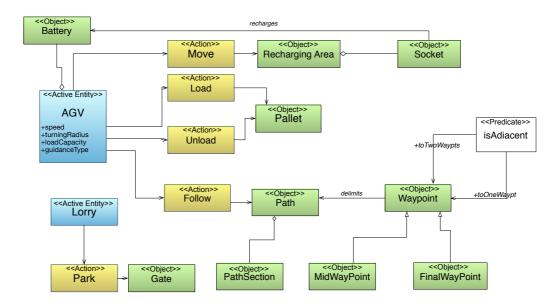


Fig. 7. Problem Ontology-Step 5 (Features)

Such elements are reported in the Problem Ontology diagram thus obtaining its new release as reported in Fig. 7.

6) Spatial Position Identification: The identification of features is performed in the following way:

Guidelines in this case are the same of *Feature*, the designer has to look at continuous or relation verbs denoting positioning of objects in the space and choose if they may be treated as objects, attribute or predicates.

The result of this activity in the reported case study brings to the analysis of sentences like:

"a Waypoint is positioned outside each area of interest"
"AGVs lie in a particular area called parking area when unused"

The first sentence allows to identify two relations, the first between the concepts Waypoint and InterestPoint whereas the second between the concepts AGV and ParkingArea; see Fig. 8 where, as already anticipated, the complete resulting Problem Ontology is reported.

#### V. CONCLUSIONS

Simulation studies conducted by using agent based modelling and simulation approaches had reported in the latest period good results, however they still lack a rigorous methodological approach for going, step by step, from simulation problem analysis to the implementation of the agent based simulation system. We may say that in the case of simulation studies the development of agent based systems is a part that resides within the overall simulation study and its requirements are greatly affected from the simulation requirements themselves. In this context an important role is covered by the simulation problem analysis phase that aims at identifying and describing the domain under study along with the simulation goals.

We claim that simulation goals descending from the problem domain, are greatly related to the goals of the agent based systems, although they cover a different scope with respect to agent goals. Indeed, simulation goals are related to the interest that the simulation team sees in the results of the simulation study. Whilst agent goals refer to the states of the world an agent wants to achieve in the system they live. This system is the means the simulation approach uses to achieve the intended simulation goals. Thus, simulation goals constraint the scope of the problem to be addressed by the simulation study and they guide the definition of the problem elements that are useful to model.

In this context it is of high importance to have some guidelines for extracting the goal of the simulation and the system goals from the description of the problem domain. In some previous work [24] we already experienced how to extract goals from a formalized description of the problem domain and we want to somehow apply the same approach for the future development of our work on agent based simulation study.

In this paper we explore the step before the identification of goals and provide a set of guidelines for modelling the structural aspect, hence the configuration of the real word influencing the simulation goal, of the problem domain. We propose an heuristic based on the analysis of verbs and nouns in the problem statement.

This work is the logic progression of what reported in [11] where we identified which elements have to be present in the problem statement of a simulation study; the result of that work was a metamodel whose elements (the part related to the structural aspect) are instantiated in the simulation problem analysis phase by means of the guidelines we propose in the proposed contribution.

For the future, we are going to complete all the activities of the simulation problem analysis phase as well as the whole methodological approach for multi agent simulation study.

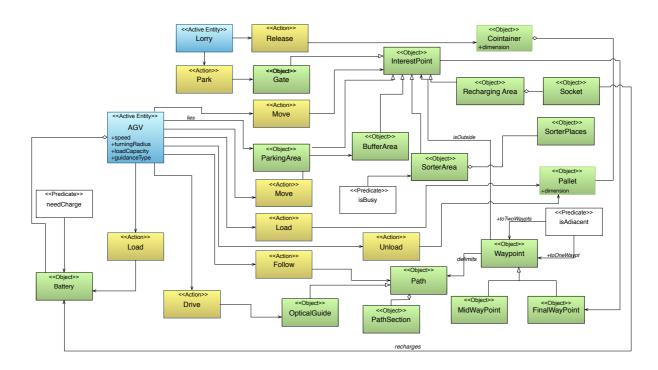


Fig. 8. The Problem Ontology diagram resulting from the application of the proposed heuristic for Logistic Warehouse case study.

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